

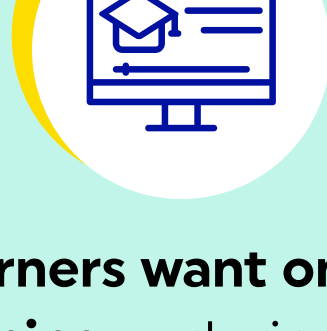
# COVID-19

## L&D Responses

We surveyed 750 corporate learners to see how they feel about their organization's L&D response during the beginning of the coronavirus pandemic in the U.S.



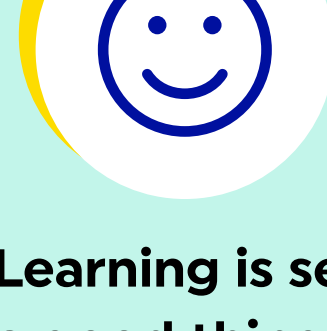
### Key Takeaways for Corporate L&D



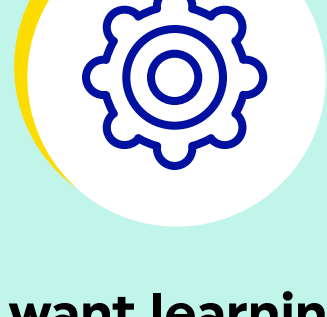
**Learners want online learning** — during the pandemic and beyond (and they wish they'd had it before, frankly)



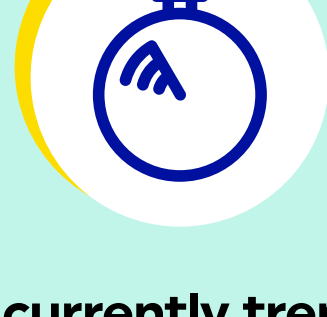
**Soft skills, leadership,** and "looking towards the future" are in demand



**Learning is seen as a good thing** to do during this time, either because of downtime or as way to keep business moving forward

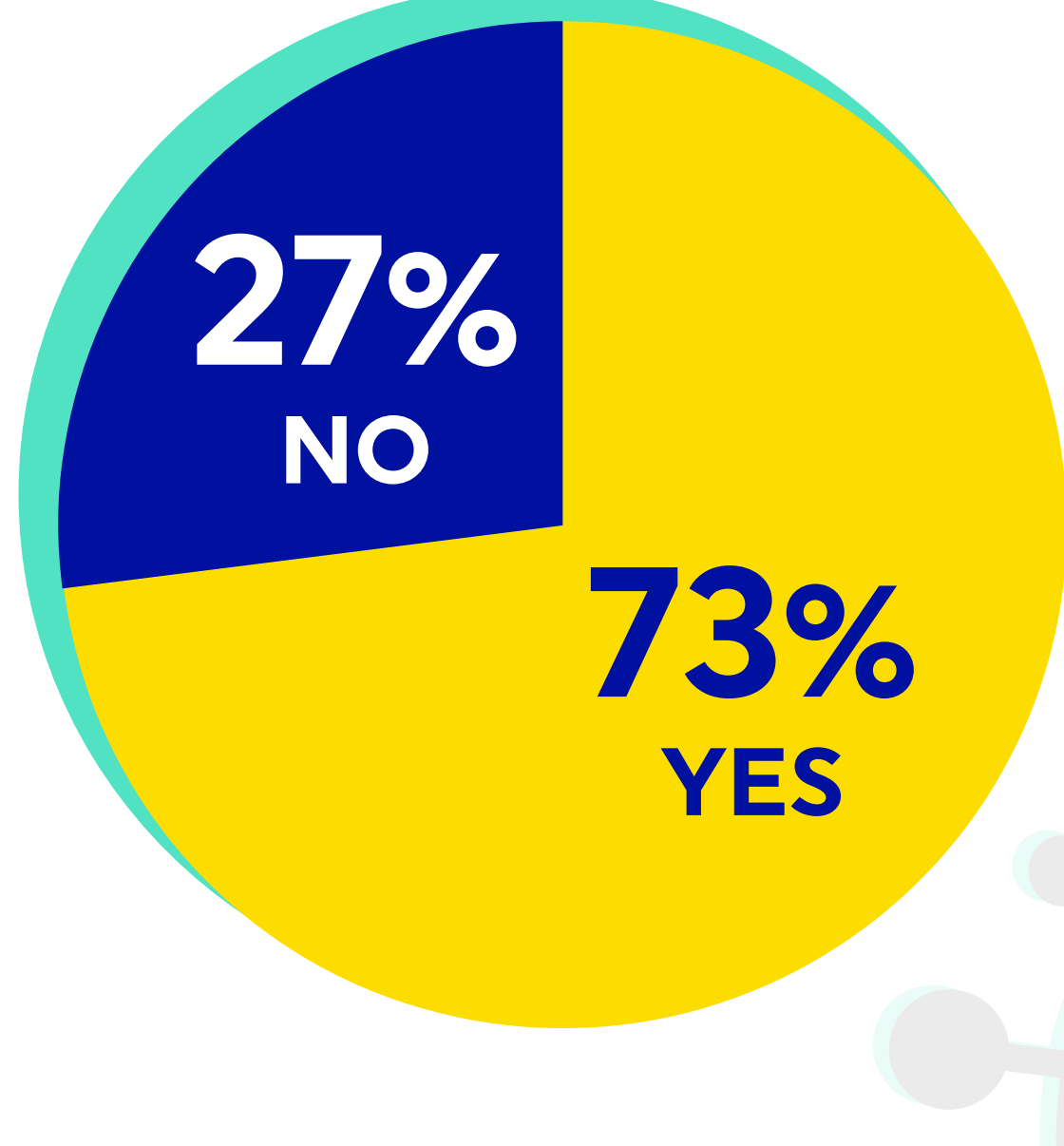


**Employees want learning to remain a seamless** part of work life through the next "what if" disruption

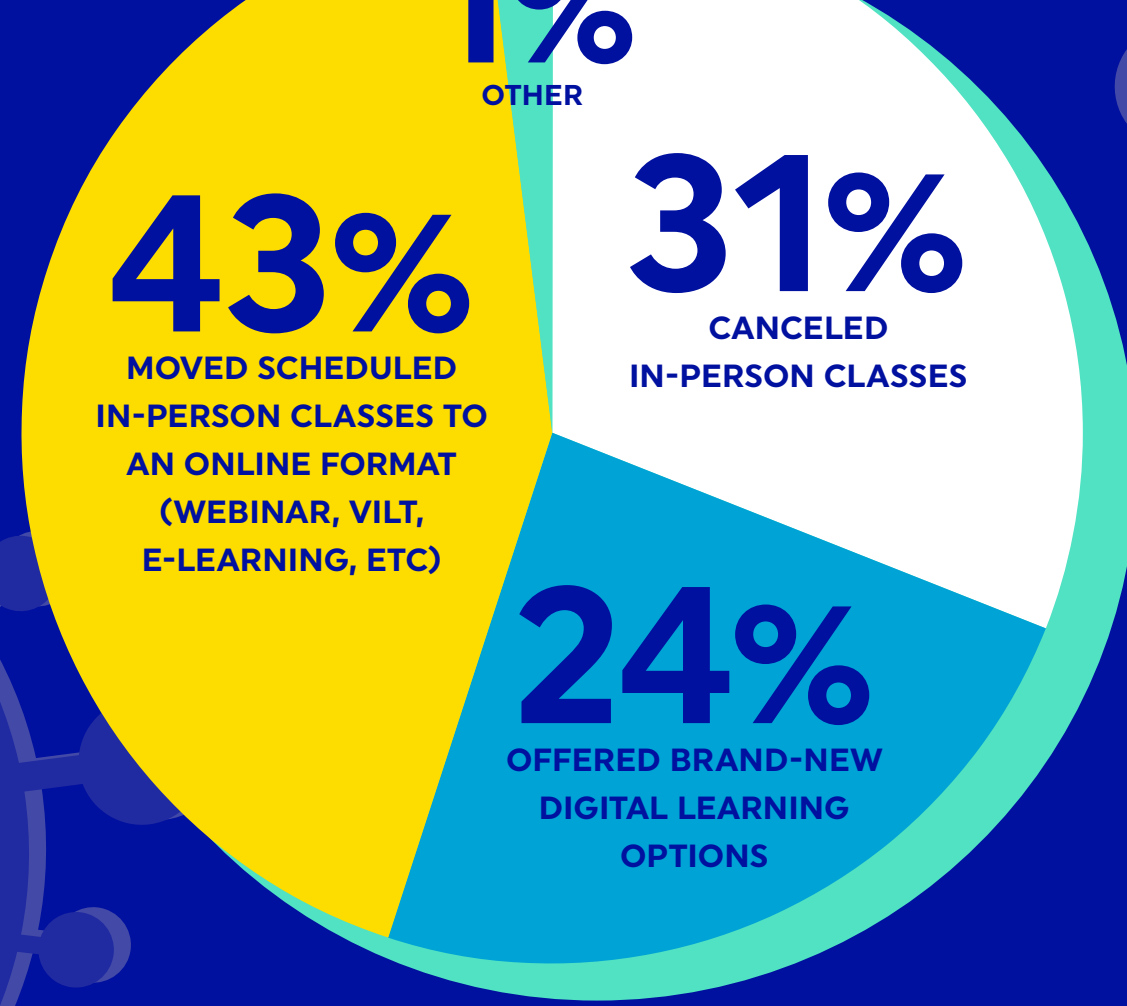


**There is currently tremendous opportunity** to deliver high-quality online learning both for immediate needs (WFH, Covid-19 information, well-being) and longer-term business goals (leadership, how to propel business forward, new technology, etc.)

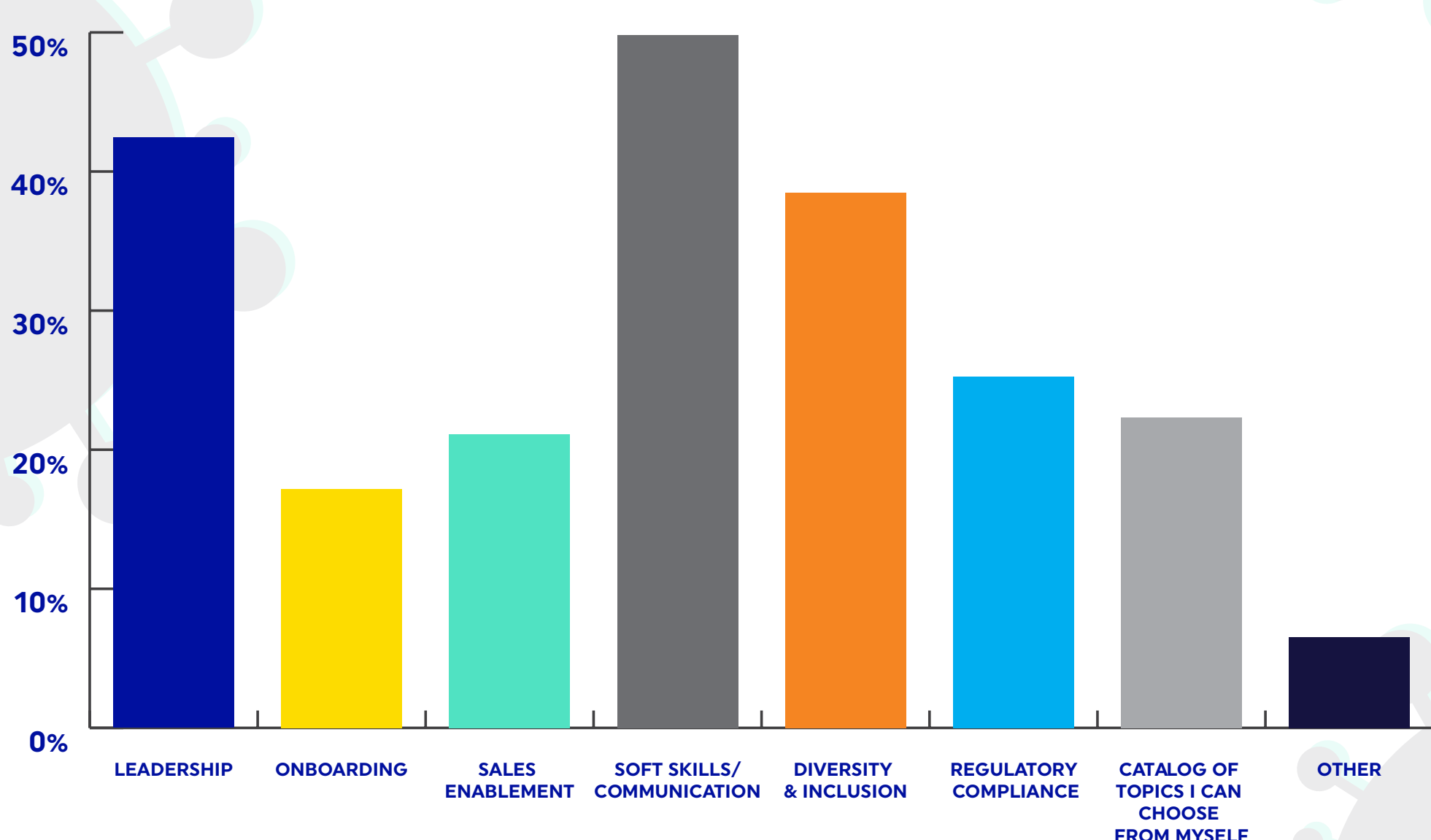
### Has your L&D department communicated with you about changes to your employee learning options since the coronavirus pandemic began?



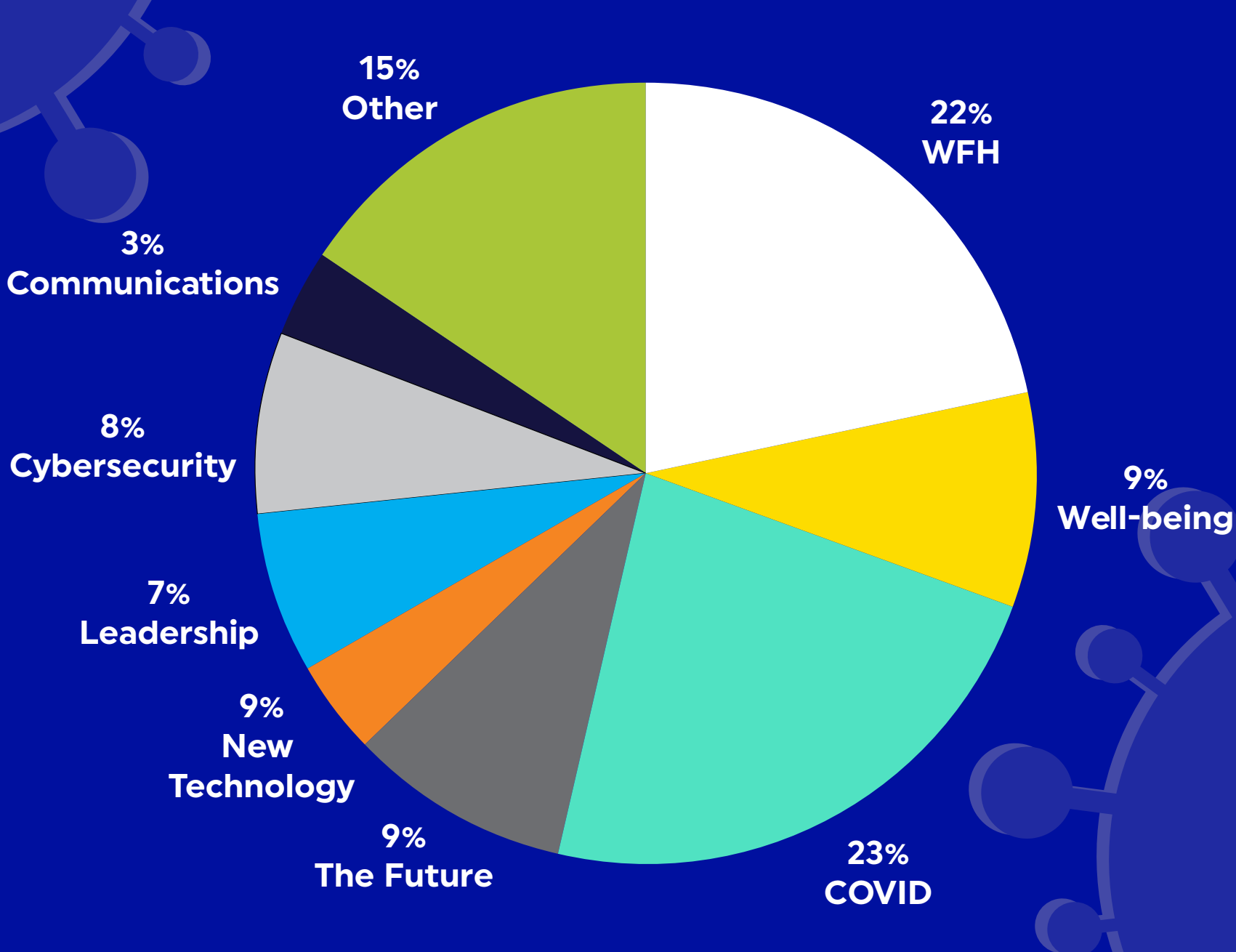
### How has your L&D organization changed its approach? (select all that apply)



### What topics have been offered to you in the last month?



### What do you feel is the most important topic your organization could be offering you training about right now?



### Advice to L&D: Summary Sentiments



**Be proactive**, so when something like this happens again it's not a mess



**Clearly communicate** what learning options are available now



**Please keep digital learning options** when things go back to "normal"



**During the pandemic is a great time for learning**, since employees either have more downtime, and/or need to know how to move forward when possibly



**Aligning with company goals** is more important now than ever



**Asking employees what they need** / making sure the offered training is useful is paramount

## Learn More

Download the 2020 High-Stakes Learning Survey Executive Summary [blog.intrepidlearning.com/resources/2020-high-stakes-survey-executive-summary](https://blog.intrepidlearning.com/resources/2020-high-stakes-survey-executive-summary)

